



APPLICATION NOTE

APP-103

MCS-TOUCHSCREEN WINDOWS 7 x32 Security Warning Popup Fix

Revision History

| Date | Author | Revision | Description |
|-----------|----------------|----------|--------------------------|
| 4/24/2015 | Chris Haddock | 1.0 | Created Initial Version |
| 6/03/2015 | Flint Humphrey | 2.0 | Converted to new version |

Any questions regarding this release, contact:
support@mcscontrols.com

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APP-103 MCS-Touchscreen Windows 7 x32 Security Warning Popup Fix

This fix will require internet access. Go to <http://www.microsoft.com/en-us/download/details.aspx?id=28770> OR mcscontrols.com/appNotes.html and download the Windows6.1-KB2645895-x86.msu file. This file can then be copied to a flash drive.

1. Unlock the touchscreen by going to the MCS folder located on the desktop and then right click the Unlock Memory file and press Run as administrator. A popup will appear then click “Yes”.
2. Restart the Touchscreen.
3. After the touchscreen comes up, plug in the flash drive with the .msu file that was downloaded.
4. Double click on “Computer” then locate your flash drive.
5. Locate the .msu file then double click it to run.
6. Now it will ask you if you want to install the windows update, press “Yes”.
7. Once the update has finished installing, press “Close”
8. Lock the touchscreen by going to the MCS folder located on the desktop and then right click the Lock Memory file and press Run as administrator. A popup will appear then click “Yes”.
9. Restart the touchscreen to complete these changes.

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